



January 2009

ACCESS STATEMENT FOR THE MILL HOUSE.

Introduction

We aim to cater for the needs of all guests in our family run hotel in Trebarwith. The following statement summarises our facilities and services provided. If you have any questions please do not hesitate to ask or contact us.

Before arrival

Full details of directions to The Mill House are contained within our brochure or on our website:

www.themillhouseinn.co.uk . Please contact us if you require a taxi from the airport or railway station.

Arrival

We have parking available at The Mill House in our car park. Guests will be assisted with luggage if required.

Reception

Unfortunately due to the nature of the building, which dates back to 1760, there is only wheelchair access to the bar and the restaurant. We are therefore not able to accommodate guests in wheelchairs in the hotel. Reception is located on the left hand side of the building. Guests are required to register on arrival. If arriving after 11pm at night, guests need to

telephone us to make appropriate arrangements for checking in.

Public areas: External

There is a lit covered terrace at the front of the hotel with heaters. Guests may sit on this terrace to eat, drink and smoke.

Public areas: Internal

The bar is situated at the front of the hotel. It has a variety of seating, is reasonably well lit and has a slate floor.

The restaurant at the rear of the hotel may be accessed by a bridge over the stream. It has wooden flooring and is well lit and has disabled access from the rear.

There are ladies, gents and a disabled wc situated between the bar and the restaurant.

There is a residents lounge next to reception, which has a slate floor, is well lit and is furnished with leather armchairs and a sofa. There are many books available to hotel guests as well as a television and video recorder.

There is a residents entrance to the main hotel for which all guests are given a key. If returning to the hotel after 11pm guests should enter by this side door as there is no night porter in the hotel.

Dogs or other pets

We welcome dogs and other pets in the hotel. They are welcome in all areas including the bedrooms apart from in the restaurant.

Restaurant facilities

Details of restaurant opening times are contained within the welcome letter in all the rooms. Sample menus are on the website or are available on request.

Laundry

Not available, although ironing facilities are available on request.

Bedrooms

There are 8 bedrooms in the hotel, including one family room. There are 5 bedrooms on the first floor level and 3 rooms (including the family room) on the top floor.

All rooms are fully carpeted, are well lit and have en-suite facilities. All rooms have individually adjustable central heating, direct dial telephones, radio alarms, flat screen television, tea and coffee making facilities and hair dryers. The rooms have all been extensively refurbished during the last 3 years and are fitted out with furniture, which is fitting to the age and character of the hotel.

Additional information

Mobile phone reception is non existent in the building but can be gained in the village of Treknow. The hotel offers free wireless internet to guests. The access code may be obtained from reception.

Fire evacuation procedures are summarised in the bedrooms.

No smoking is allowed anywhere inside the hotel. Smoking is permitted on the front terrace or outside.

We are happy to store luggage behind reception.

Further information is contained within the welcome letter.

Contact information

**Address: The Mill House, Trebarwith, Tintagel, Cornwall
PL34 0HD**

Tel: 01840 770200

Fax: 01840 770647

Email: management@themillhouseinn.co.uk

Website: www.themillhouseinn.co.uk

**Open all year apart from Christmas Eve and Christmas
Day.**

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